

## SOME OF OUR POLICIES

All pets will be required to have proof of vaccinations from a veterinarian at the time of boarding. Please try to acquire the necessary vaccinations at least two weeks prior to the boarding date.

**Dogs**—DHPP. Rabies. Bordetella.

(Canine Influenza is highly recommended for local dogs – and mandatory for show, frequent traveling and out of state dogs)

**Cats**—FVRCP and Rabies.

A year round treatment for fleas, ticks and heartworm is required. This insures that all our guests are protected in the facility. Pets will be checked for cleanliness upon arrival. We reserve the right to bathe at the owners expense if deemed necessary.

You may bring your pet's favorite blanket or toys. Please make sure they are labeled for identification and washable and expendable. These items will be removed if there is a risk of choking.

A boarding deposit is required for new clients and clients that have defaulted on a stay.

We reserve the right to refuse any pet for boarding that does not meet the above requirements.

## OUR LOCATION

We are located at 4119 State Route 38B  
(next to Animal Images)

Our country setting provides a home away from home for your pet. Located 3.5 miles from the intersection of NYS Route 26 and NYS Route 38B in Union Center

or

4 Miles from the intersection of Rte. 38 & 38B in Newark Valley



Paws & Tails, LLC  
4119 State Route 38B  
Newark Valley, NY 13811

607-748-9682  
www.pawsandtailsllc.com  
paws-n-tails@stny.rr.com

# Paws & Tails, LLC

Pet Country Inn



*The "inn" place for your pets*

## **Boarding Dogs & Cats**

**Training :**  
**General Obedience Training**  
**&**  
**Gun Dog Training :**  
**Pointers and Flushers**

Phone — 607-748-9682  
Website — [www.pawsandtailsllc.com](http://www.pawsandtailsllc.com)  
Email — [paws-n-tails@stny.rr.com](mailto:paws-n-tails@stny.rr.com)

## Hours

### Monday—Friday

9 a.m.—11 a.m. & 4 p.m.—6 p.m.

**Saturday** — 8 a.m.—10 a.m.

**Sunday** — 5 p.m.—7 p.m.

Our boarding facility is closed for arrivals and departures on major holidays.

### Check-in and Check-out hours

Scheduled pets may be brought in during normal hours shown above. Please plan your pet's stay with us accordingly.

### How We Charge

You will be charged for the day of arrival regardless of the check-in time. Pets picked up by 11 a.m. on weekdays or Saturday a.m. are not charged for that day's service. Weekend (Sat & Sun) boarding is a minimum 2 day charge.

### Cancellations

Cancellation policy is 3 days or 72 hours before your scheduled arrival time. Early pickup or cancellation may be charged the full scheduled stay. Please contact us for more detailed information.

## Boarding



For your pet's comfort the interior boarding area is climate controlled. Our heating and air-conditioning systems help maintain a consistent environment.

Our facility is sanitized daily. The boarding fees include the food for your pet. We do however recommend you provide your own pet food. If your pet is on a special diet we will be happy to address those needed arrangements. Your pets are fed on a schedule to maintain a routine in our facility.

Pets are given special times each day to exercise in our outdoor play area. Weather permitting. This also allows us to observe your pet and check on it's well being. You will also be able to purchase additional yard/playtime.

If there should be an emergency we request you provide us with a contact number for you and your veterinarian. If time is crucial in getting your pet assistance, we reserve the right to use a 24hr. on call veterinarian. Medical expenses will be your responsibility.

We encourage you to visit our facility prior to your pet's first stay.

## Our Boarding Suites

All our suites offer "run-boarding" (indoor/outdoor suites)

The indoor/outdoor areas allow your pet to be more mobile and feel less confined. Each suite has a Kuranda bed for your pet's comfort. We provide a blanket or you may bring your own. Keep in mind we will remove those items should the pet show signs of chewing. This is a precaution to prevent choking. Blankets and small bedding will be washed before your pet is picked up. (Provided ample notice is given for picking up.)

### Boarding Charges

#### Dogs

**Standard Suite (4'x16')** One dog — \$38  
Additional dog in same suite — \$10

**Luxury Suite (8'x16')** One dog — \$48

Additional dog in same suite — \$10

#### Cats

**Condo** — One Cat in condo — \$28  
Second cat in same condo — \$10

**Additional Services** Basic Bath — \$35

XL/ long haired dogs add — \$10

toy dogs subtract — \$10

Nails — \$10

Brush out and Bath — \$50/hr.

Stripping — \$50/hr.

Prices effective 01/01/2020. Subject to change without notice.